

# Product Warranty

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# Product Usage

Dual Motor Lift and Recline Chair  
Applies to: Barwon, Hudson, Cloud and  
Menningham/Brumby (superseded).  
**130kg weight capacity**

**Proof of Purchase:** All Oscar Lift chairs are fitted with a compliance card on the rear lower rail. All compliance cards have a unique identification number called the “Job Number”. Warranty is voided if the card is removed.

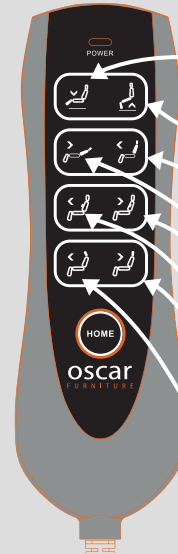
**Motor/Mechanism:** 2-year warranty on the motor, hand-control, mechanism and Okin electrical systems. 1-year warranty on Li-ion full battery backup (optional extra). Where practical it is the responsibility of the store/distributor to fit replacement parts to the defective chair to minimise repair times for the end user.

**Foam/Frame:** 5-year warranty on material and workmanship, excluding general wear and tear.

**Oscar Fabric:** 2-year warranty on the Oscar and VersoTela fabric ranges when the fabric care labels have been followed. Other warranties may apply for fabrics sourced from other suppliers, however if you choose to use an external fabric supplier Oscar Furniture is not responsible for pursuing the warranty claim.

## WARNING!

- Standard Lift Chairs have a 130kg weight capacity.
- The occupant **MUST** ease themselves into the chair in the raised position. Slumping into the chair can damage the mechanism and motor, resulting in a voided warranty.
- Do not place anything over power cords, pass ANY cords through the chair, or drag the chair by the power cord.
- Do not allow children to play on this mechanised furniture.



- Raise footrest
- Lower chair

- Lower footrest
- Raise chair

Raise backrest

Lower backrest

Increase lumbar support

Decrease lumbar support

Headrest forwards

Headrest backwards



Do not drop into chair when partially raised



Assist footrest by lifting feet



Do not sit on the footrest



Fully raise seat before sitting

**Specifications:** The supply voltage is 240 volts AC, 50Hz. A transformer external to the motor reduces the voltage entering the chair to 24 volts DC. Both motors and the hand control operate at 24 volts DC.

**Maintenance:** The motors are maintenance free. They are protected by thermal overloads and will stop automatically if operated excessively. If the motors stop after over-use, wait until the motors have cooled before further use.

**Battery Backup:** This lift chair mechanism has a battery backup capability fitted with two 9 volt batteries. In the event of a power failure the chair will automatically switch to the emergency backup. The purpose of the emergency backup is NOT for continual use in an outage. It is intended for a single use only. Fully rechargeable batteries are also available as an optional extra.

## **WARNING!**

- The handset is not fully water proof. For cleaning it can be wiped over with a damp cloth. Do not submerge in liquid.
- Do not place anything over power cords, pass ANY cords through the chair or drag the chair by the power cord.
- Do not allow children to play on this mechanised furniture.
- When lowering the chair ensure that children and pets are clear of the mechanism.

## **Warranty Terms**

- All warranties apply from the date of sale.
- All warranty claims must be made with the store of purchase. It is the store/distributors responsibility to liaise with Oscar Furniture for warranty claims.
- If the chair requires shipping back to Oscar Furniture for assessment, the distributor is to cover the freight cost, which will be reimbursed if Oscar Furniture detects a fault covered under warranty.
- If you choose to use a fabric outside of the Oscar or VersoTela ranges, Oscar Furniture is not responsible for faults relating to fabric (except for issues relating to workmanship).

## **Warranty claims will not be fulfilled under the following circumstances:**

- Minor variations in the quality of a product which does not affect the product's value of fitness for its intended purpose.
- Faults resulting from improper use as outlined in the conditions stated in the instructions for use.
- Faults due to wear and tear.
- Weight capacity of 130kg having been exceeded.
- Any modification made to an Oscar Furniture product by the consumer or a third party without prior written approval from Oscar Furniture to the nature and extent of the modification.

## **Your Authorised dealer:**