



All warranties apply from the date of sale. All warranty claims must be made with the store of purchase. It is the store/distributors responsibility to liaise with Oscar Furniture for warranty claims. If the chair requires shipping back to Oscar Furniture for assessment, the distributor is to cover the freight cost, which will be reimbursed if Oscar Furniture detects a fault of which is covered under warranty.

Proof of purchase: All Oscar chairs are fitted with a compliance card under the seat. All compliance cards have a unique identification number. Warranty is voided if this card is removed.

Commercial use: 1 year warranty on wheels, frame and foam.

Domestic use: 5 year warranty on wheels, frame and foam.

Where practical it is the responsibility of the store/distributor to fit replacement parts to the defective chair as to minimise repair times for the consumer.

Oscar Fabric: 2 year warranty on the Oscar fabric range. Other warranties may apply for fabrics sourced from other suppliers.

Fabric warranties only apply when instructions on the care label have been adhered to.

Warranty claims will not be fulfilled under the following circumstances:

- Minor faults or deviations in the quality of a product which do not affect the product's value or fitness for its intended purpose.
- Faults resulting from improper use as outlined in the conditions stated in the instructions for use.
- Faults due to wear and tear.
- Weight capacity of 120kg having been exceeded.
- Any modification made to an Oscar Furniture product by the consumer or a third party without written consent to the nature and extent of the modification.
- Faults of which the purchaser was already aware at the time of purchase.